

Refund Policy

Effective Date: [31.12.2025]

This Refund Policy ("Policy") explains the terms and conditions under which refunds may be requested for transactions involving CHEBIX MEMCOIN ("CHEBIX"). By using the CHEBIX platform or purchasing CHEBIX, you ("User") acknowledge and agree to this Policy.

1. General Policy on Refunds

CHEBIX MEMCOIN operates on a blockchain-based system, where transactions are immutable and irreversible. As a result, all purchases and transfers of CHEBIX tokens are final and non-refundable under any circumstances.

2. Exceptions to Refunds

In exceptional cases where a technical error is proven to have occurred due to the direct fault of the CHEBIX MEMCOIN platform, we may, at our sole discretion, review and address the issue. This includes:

Duplicate payments due to platform malfunctions.

Significant system errors resulting in incorrect token distribution.

Please note that these exceptions are reviewed on a case-by-case basis, and CHEBIX MEMCOIN reserves the right to deny refund requests that do not meet the outlined criteria.

3. Requesting a Refund

3.1 Submission Process

To request a review of a potential refund, Users must:

Contact us via our official support email: [Insert Email Address].

Provide detailed information, including:

Transaction ID.

Date and time of the transaction.

Amount of CHEBIX involved.

Description of the issue.

3.2 Review and Response Time

CHEBIX MEMCOIN will review refund requests within 14 business days of receipt.

If additional information is required, Users will be notified, and the processing time may be extended accordingly.

3.3 Resolution

Upon completion of the review, Users will be informed of the decision. If a refund is approved, it will be processed in the form of CHEBIX tokens or equivalent cryptocurrency.

4. Non-Eligible Refund Scenarios

Refunds will not be provided under the following conditions:

User error, such as sending tokens to the wrong address or loss of private keys.

Market fluctuations affecting the value of CHEBIX.

Dissatisfaction with the token's performance, features, or use cases.

Regulatory restrictions or changes affecting the User's ability to hold or use CHEBIX.

5. Disclaimer of Liability

CHEBIX MEMCOIN is not responsible for:

Losses incurred due to User mistakes or third-party interactions.

Transactions processed through unauthorized platforms or wallets.

Any delays in response caused by external factors, including high demand or technical challenges.

6. Amendments to the Policy

CHEBIX MEMCOIN reserves the right to modify this Policy at any time. Changes will be effective upon publication on our official website. Users are encouraged to review this Policy periodically for updates.

7. Contact Information

For questions or assistance regarding this Policy, please contact us:

Email: [info@chebix.com]

By engaging in any transaction involving CHEBIX, you acknowledge and agree to the terms of this Refund Policy.